

Overview

ICF Technology, Inc. (also referred to herein as “Company,” “us,” or “we”) respects your privacy and is committed to protecting it through our compliance with the policies and procedures stated in this Privacy Notice.

This Privacy Notice describes the types of information we collect from you or that you may provide when visiting our websites, and our practices for collecting, using, maintaining, protecting, and disclosing that information. As used in this Privacy Notice, “personal information” means information which relates to an individual and which identifies that individual, either directly or indirectly, such as your name or your contact information.

This Privacy Notice applies to information we collect in all of the following ways:

- a. On this website.
- b. In email, text, and other electronic messages between you and Company.
- c. Offline, such as when you call our customer service personnel or send physical mail to us.
- d. When you interact with our advertising and applications on third-party websites and services, if those applications or advertising include links to this Privacy Notice.
- e. Information you provide to us when requesting services.

Please read this Privacy Notice carefully to understand our policies and procedures regarding your personal information and how we will treat it. If you do not agree with our policies and procedures, your choice is to stop using our websites.

By using our websites and creating an account, you acknowledge that you have reviewed this Privacy Notice and agree to the terms and conditions described within this Privacy Notice and in our Terms and Condition. If you do not agree with our privacy policies and procedures, please ask us to remove your account and please do not use our websites or services.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our website, including information about your internet connection, the equipment you use to access our Website and usage details.

We collect this information automatically as you navigate through the site. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies.

Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our websites, we may use automatic data collection technologies to collect certain information, not tied to your user profile on our portal, about your equipment, browsing actions, and patterns, including:

- **Automatic Information:** When you visit ICF Technology, Inc., our servers may automatically record certain information that your web browser sends. This may include your activities, your IP address, browser type, browser language, referring URL, platform type, domain names, date/time stamps, and related metadata.

The technologies we use for this automatic data collection may include:

- a. Cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our websites. Unless you have adjusted your browser setting so that it will refuse cookies, our websites will store cookies when you first visit the websites and when selecting certain options on the websites, such as logging in.
- b. Web Beacons. Pages of our websites and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company to do certain things, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

Such information will be gathered solely by ICF Technology, Inc. and is for use solely by ICF Technology, Inc. and trusted partners, including our service providers, subprocessors, and advertising and marketing partners. When we request information that is not required for us to fulfill our promises to you, you will be notified that such information is optional and be given the choice not to provide it.

Analytics and Anonymization

We have implemented Google Analytics features known as Google Analytics Demographics and Interest Reporting. You can opt-out of Google Analytics for Display Advertising and customize Google Display Network ads using the Ads Settings provided by Google. In addition, you can use the Google Analytics Opt-Out Browser Add-on to disable tracking by Google Analytics. We will use the data provided by Google Analytics Demographics and Interest Reporting to further develop and improve our products.

Third-Party Use of Cookies and Other Tracking Technologies

Some content or applications, including advertisements, on our websites are served by third-parties, including advertisers, ad networks and servers, content providers, and application providers. These third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our websites. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about an advertisement or other targeted content, you should contact the responsible provider directly.

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- a. To present our websites and their contents to you.
- b. To provide you with information, products, or services that you request from us.
- c. To fulfill any other purpose for which you provide it.
- d. Help streamline our marketing and hosting operations and to improve the quality of the ICF Technology, Inc. user-experience.

- e. In any other way we may describe when you provide the information.
- f. For any other purpose with your consent.
- g. To comply with any relevant laws, regulations, ordinances, rules, directives, or statutes.

Legal bases for processing (For EEA users)

If you are an individual in the European Economic Area (EEA), we collect and process information about you only where we have a legal basis for doing so under applicable EU laws. The legal basis depends on the Services you use and how you use them. This means we collect and use your information only where:

- a. We need it to provide you with the Services you requested, including to operate the Services, provide customer support and personalized features and to protect the safety and security of the Services, which includes all processing necessary for the performance of our contract(s) with you;
- b. It satisfies a legitimate interest that is not outweighed by your data protection rights and interests, such as for research and development, to market and promote the Services, and to protect our legal rights and interests;
- c. You give us consent to do so for a specific purpose; or
- d. We need to process your data to comply with a legal obligation.

If you have consented to our use of information about you for a specific purpose, you have the right to change your mind at any time, but this will not affect any processing that has already taken place. Where we are using your information because we or a third party (e.g. your employer) have a legitimate interest to do so, you have the right to object to that use although, in some cases, this may mean no longer using our services.

Location of Your data

All of our information, including the personal information about you described in this Privacy Notice, is stored in the United States of America.

Retention of Your Personal Data

We will retain your personal data for the period necessary to fulfill the purposes outlined in this Privacy Notice unless a longer retention period is required or permitted by law.

Disclosure of Your Information

We may disclose aggregated (i.e. anonymized) information about our users, and information that does not identify any individual, without restrictions.

We may disclose personal information that we collect or you provide as described in this Privacy Notice:

- a. To our subsidiaries and affiliates.
- b. To contractors, service providers, and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them.
- c. To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of ICF Technology, Inc.'s assets, whether as a going concern or as part of bankruptcy, liquidation, or similar

proceeding, in which personal information held by ICF Technology, Inc. about our website users is among the assets transferred.

- d. To fulfill the purpose for which you provide it. For example, if you give us an email address to use the "email a friend" feature of our website, or copy a co-worker on a request being made through our portal, we will transmit the contents of that email/request and possibly your email address to the recipients.
- e. For any other purpose disclosed by us when you provide the information.
- f. With your consent.

We may also disclose your personal information:

- a. To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- b. To enforce or apply our Terms and Conditions or Privacy Notice and other agreements, including for billing and collection purposes.
- c. If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of ICF Technology, Inc., our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- Tracking Technologies and Advertising. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of our websites may then be inaccessible or not function properly.

Accessing and Correcting Your Information

You are legally entitled to request details of the personal data we are holding about you. ICF Technology, Inc. provides you the ability to keep your personal data accurate and up-to-date. If at any time you would like ICF Technology, Inc. to rectify, erase or restrict the processing of your personal information, or you would like to obtain confirmation whether or not your personal information is processed by ICF Technology, Inc., access your personal information, exercise your right to data portability or withdraw your consent to processing, please contact us.

We do our best to respect your privacy rights and provide you access and control over your data. You may make any of the following requests regarding your data by contacting us at compliance@streamate.com:

- a. Access and review your data.
- b. Correct your data or request that we delete some or all of it.
- c. Obtain copies of your data in human or and/or machine-readable format suitable for importing to other software.
- d. Restrict us from using or processing your data.

Be advised that we use a differential backup system; this means that we cannot delete your specific information from our backups. We cannot delete your personal information except

by also deleting your user account. We may not accommodate a request to change or delete information if we believe the change or deletion would violate any law or legal requirement or cause the information to be incorrect.

International Data Transfer

Our websites are hosted on our web servers in the United States. If you are located in a non-US jurisdiction, for example in the European Economic Area ("EEA") / European Union ("EU"), you agree that the provision of personal data or other access to our website constitutes your consent to the transfer of such data/information, including personal data, to the United States, a jurisdiction that may not provide an equivalent level of data protection to the laws in your home country. However, we have procedures in place to ensure the protection of your information, including your personal data.

Security

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure. All information you provide to us is stored on secure servers behind firewalls. The safety and security of your information also depends on you.

Where we have given you (or where you have chosen) a password for access to certain parts of our websites, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. We urge you to be careful about giving out information in public areas of the websites, including chat areas described below. The information you share in public areas may be viewed by any user of the websites.

Unfortunately, the transmission of information via the internet is not completely secure and, although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our websites, particularly the end computer that you may be using to interact with our websites. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on our websites, described in this Privacy Notice, or stated in our Terms and Conditions.

Cookies

Your browser offers so-called "cookies," which – if you allow their use – store small amounts of data on your computer about your visit to our websites. Cookies assist us in tracking which of our features you like best. And when you re-visit our websites, cookies can enable us to customize our content according to your preferences. However, cookies tell us nothing about you personally unless you specifically give us additional information.

Cookies used on our websites by category:

- Strictly necessary cookies - These cookies are essential in order to enable you to move around the website and use its features, such as accessing secure areas of our websites.
- Performance cookies - These cookies, including Google Analytics cookies, collect anonymous information on the pages visited. Google Analytics stores information about what pages you visit, how long you are on the site, how you got there, and what you clicked on. This data is collected via a JavaScript tag in the pages of our websites and is not tied to personally identifiable information. By using our websites, you agree that we can place these types of cookies on your device. These cookies collect information about how visitors use a website, for instance, which pages visitors go to most often.

These cookies do not collect information that identifies a visitor. All information these cookies collect is aggregated and therefore anonymous. It is only used to improve how a website works.

- **Functionality cookies** - These cookies remember choices you made to improve your experience. By using our websites, you agree that we can place these types of cookies on your device. These cookies allow the websites to remember choices you make and provide enhanced, more personal features. The information these cookies collect may be anonymized and they cannot track your browsing activity on other websites.
- **Advertising cookies** - These cookies are used to deliver advertisements more relevant to you and your interests. They are also used to limit the number of times you see an advertisement as well as help measure the effectiveness of the advertising campaign. They are usually placed by advertising networks with the website operator's permission. They remember that you have visited a website and this information is shared with other organizations such as advertisers. Quite often targeting or advertising cookies will be linked to site functionality provided by the other organization.

You also have choices with respect to cookies. By modifying your browser preferences, you have the choice to accept all cookies, to be notified when a cookie is set, or to reject all cookies. However, note that if you reject some or all cookies, your experience at our websites and on other sites throughout the World Wide Web may not be complete. Some sites require cookies to function, such as those with e-commerce features. In addition, if you do not allow cookies, you will not be able to take advantage of personalized content delivery offered by us or other Internet sites.

Contact

The Controller of your data is:

- ICF Technology, Inc.
- PO Box 21508
- Seattle, WA 98111
- compliance@streamate.com

If you have any questions about this Privacy Notice, please contact our data protection officer at dpo@icftechnology.com and provide us with your name, your Streamate login name, and any information you feel is important.

European Representative

ICF Tech EU B.V.
Haaksbergweg 75
1101 BR, Amsterdam, Holland

Complaints

If you are concerned about an alleged breach of privacy law or any other regulation by ICF Technology, Inc., you can contact our Data Protection Officer who will investigate your complaint and give you information about how it will be handled.

If you are not satisfied with the way in which ICF Technology, Inc. has resolved your complaint, you have the right to complain to the data protection authority in your country. You may also refer the matter to a court of competent jurisdiction.

Revisions to this Privacy Notice

ICF Technology, Inc. reserves the right to change this Privacy Notice from time to time. If we make material changes to how we treat our users' personal information, we will notify you through a notice on the corporate website home page, via email, or when you log in to use our portal. Please check the Privacy Notice frequently and particularly before you submit additional personal information via our websites. All revisions to this Privacy Notice will be posted on our websites via a link from the homepage. We also display the effective date of the Privacy Notice on the bottom of this page

Effective Date: August 15, 2018